

What to Look for in a Pet Cremation Service

To get the cremation service that you want



We look at pet cremation services from the point of view of you, the pet owner, and explain what to look out for when choosing a cremation for your pet.

The Cremation Process

Essential Points to Consider

- Your pet should be carefully placed into the cremation chamber.
- Individual cremation – your pet should be the only one in the chamber.
- Communal cremation – your pet should be placed on the hearth with others. Pets should not be placed on top of each other although it has to be accepted that pets may be placed on previously cremated remains.
- Identification labels or discs should stay with the pet and be attached to the cremation chamber at all times whenever the remains have to be clearly identified

How do we meet this at Chestnut Lodge?

- ✓ All pets are handled carefully and placed onto the hearth. We use a hydraulic table for larger dogs so they may easily slide in through the door. Communal cremations are placed around the hearth. This is only large enough for one giant dog, two large dogs or five or six cats at a time. As the cremations progress then more communal cremations are added when safe to do so. These are placed or slid onto the hearth – never thrown or piled on top of each other.
- ✓ For Individual cremations the identification label is placed on the side of the cremator. An entry is made in the diary recording the time of the cremation, the name of the pet and the owner, the weight of the pet and a description. Our second Golden Rule is – Always make sure the identification label stays with the pet, is attached to the machine when cremating and stays with the ashes. Never separate the label from the pet.
- ✓ Communal cremation labels are collected at the cremation time and kept so the details may be recorded on the computer.

Do we meet your expectations?



OUR FOUR GOLDEN RULES FOR PET CREMATION

These are the rules by which all our staff work.

- ✓ *Always imagine the owner of the pet is standing behind you and watching your every action. That way you will always carry out the service with care and dignity.*
- ✓ *Always make sure the identification label stays with the pet, is attached to the machine when cremating and stays with the ashes. Never separate the label from the pet.*
- ✓ *Always make sure the cremation chamber and ashes processors are cleaned thoroughly to collect all the remains before the next cremation or ashes preparation begins. There must be no mixing of remains.*
- ✓ *Always work as if it is your first cremation and pay the same attention as you did then. There are no second chances – it has to be right first time.*

We are always here to carry out your wishes.

The Staff

Chestnut Lodge Pet Crematorium and Pet Cemetery

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